**Questions about customer requirements:**

* Is the website/app meant to only research which nearby organizations use which system?
  + **Correct, the website or app is meant to only research which nearby organizations use which system. The real problem is that none of these systems talk to each other. Ideally we would want to create a website that somehow allowed all of these systems to talk to each other, but I just don’t think that is feasible at this point.**
* Could the app be expanded to serve as a central hub to transfer ERM from the format of one provider to the format of another provider? Say a patient switches doctors or collaboration between specialists in different facilities.
  + **Nope, I think that is beyond the scope of this project**
* Do patients themselves have any options to interact with the app?
  + **Nope, I don’t think they would need to access it, but they could use it out of curiosity I guess.**
* Is there a time where patients don’t want their information shared with other doctors?
  + **Since there wouldn’t be any sharing of info across the system, this shouldn’t be an issue.**
* Are there any other providers that would need access to this system? Ex. dentists, fire department, etc.
  + **The databases that I would use to search for providers (**[**https://npiregistry.cms.hhs.gov/registry/help-api**](https://npiregistry.cms.hhs.gov/registry/help-api)**) have dentists, nurses, optometrists, etc.) That should be all that is needed, that database contains all relevant healthcare providers that use these kinds of systems.**
* Is this meant to be more of a website that medical providers would subscribe to or would it be more of a software that they would purchase to download on their computers?
  + If downloaded on computers, would it need to support Windows, Linux, & Mac?
  + **This would be more of a website or app that is either free or subscribed to.**
* Just to clarify, is this software meant to combine all the EMR systems out there to be compatible with each other or to eliminate all the other EMR systems and just have one that everyone uses?
  + **My vision statement just deals with searching and being to find out what EMR system a hospital or provider uses. It would be wonderful if it were possible to create a system that somehow allowed EMR systems to talk to each other, but that is just impossible right now since these are all different companies competing with each other. They do not want to let their system talk to a competitors, even if that means a patient does not have their critical information passed on to another doctor they see. It really is a national disaster, but it is what it is I guess…**
* Do the medical professionals that use this system have the ability to look up patient records, once they figure out what EMR system is used?
  + **Nope, that is beyond the scope of this website**
* Is it possible for a healthcare facility to use more than one EMR system?
  + **Yes, and they may cause some issues for you. For example, sometimes a hospital may use one system for their surgery center, and a different system for the rest of hospital. BUT that is relatively uncommon. Most often only one system is used.**
* Would this website or app be free or paid?
  + **I would think free**
* Would your system just be a search engine that takes the user’s queries and returns what the other systems find or would your system scrape the information from everywhere else into a central database?
  + If there is a central database, would you like to create a standard data format for the records?
  + **As I envisioned it, it would take the user’s queries and return what the other systems find. One of the biggest hurdles I ran into was there is not a lot of data out there about what EMR systems are in use by who. I linked to the single nationwide survey I found in my vision statement. It would be great to have our own database to use, but since there is not central database already out there, you would have to survey all healthcare providers in the country and create your own database.**
  + **Now that I think about it, if this project seems to limited, it might be nice to take those survey results and create our own central database with them for easier access instead of having to open the survey every time someone searches. I will leave that up to you since either way will work.**
* Would there be a functionality to export the information into other formats?
  + If so, did you want an option to export a “Client Only” template as well?
  + **I don’t think this is necessary**
* Would you like the web app to be mobile/tablet friendly?
  + **Yes**
* Would there be any different tiers of service based on the purchased package or standard on all levels?
  + **Standard on all levels**.

**Let me know if you guys have any other questions. I wasn’t sure if this vision statement was too limited in scope since it was just a search website/app. If you guys have other ideas I am open to ideas, but what I responded with is the basics of what I was thinking.**

**Like I said, it would be great if all of these different systems talked to each other, but these companies will never allow that without a federal law mandating it. So right now the best we can do is make it as easy as possible to let providers find out which systems are in use around them or are in use by those colleagues they work with the most often so they can plan ahead when they adopt their own system.**